



Mopar Diagnostic Pod Update & Configuration Steps

1. Install the updated Mopar Service Gateway VCI Setup Utility by clicking [this link](#).
 - a. **NOTE:** This is NOT the same VCI Setup Utility that you use for wiTECH. Please do not attempt to use the wiTECH VCI Setup Utility on the Mopar Service Gateway Pods.
 - b. If you are attempting to update a **wiTECH** pod for Mopar Service Gateway, please reach out to the MDP Help Desk at 855-942-3847 and press the options for Hardware **before beginning this process**.
2. Once the file is downloaded, open it and install the application by following the on-screen prompts.
3. Launch the MSG VCI Setup Utility from the Desktop



4. Select MDP and click **Continue**

Welcome to the VCI Setup Utility

English (United States) ⌵ ⚙

Select the type of device you want to configure

After selecting a device type, you may perform one of the following tasks:

- Configure the device for wiTECH/wiADVISOR.
- Add or modify WiFi networks.

microPod 2



MDP



PSA Interface



Instructions

1. Connect the VCI to the PC using the supplied USB cable.

2. Press [Continue](#).

Please note that it may take up to a minute for the VCI to be detected.

Device Connected: Yes  

5. Click **Configure VCI**

VCI Setup Utility

Help

Scanning Device

English (United States) ⌵ ⚙

Device Scan successfully detected the VCI device.

Device Type

Serial Number

OS Version

MDP

MDP-706065

0.1.4

Region Scan completed successfully. Regions found: 1.

Configure VCI

Configure WiFi

Choose a region and environment and install the latest OS and firmware.

Add or modify WiFi networks on the VCI device.

Configure VCI

Login

This VCI needs to be registered and configured for use in a specific region before WiFi can be configured.

Device Connected: Yes Serial Number: MDP-706065 OS Version: 0.1.4   

Device connected to WITECH2 via USB proxy. Closing VCI Setup will disconnect device from WITECH2.

6. Click Login

Select a Region

This device is registered for use in the following regions:

wiAdvisor North America

wiADVISOR

The VCI will be updated to the default configuration for this region.

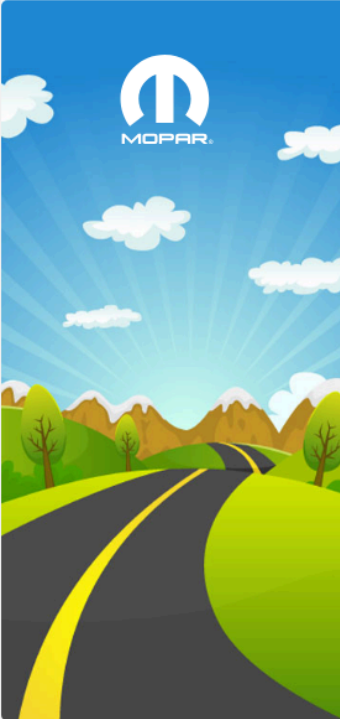
Any configured network profiles will be lost.

To use your device with wiADVISOR in wiAdvisor North America, you must login using an ID that is associated with the connected VCI device.

Login

7. Log in using your **DealerCONNECT** credentials

- a. **PLEASE NOTE:** Even though this screen shows a wiADVISOR logo, you do NOT have to be a wiADVISOR dealer.





Username

Password

Dealer Code

Environment

DealerCONNECT-Prod



Sign in

8. Click Begin to start your device update

Configuring Device

 Do Not Disconnect

Disconnecting your device while it is being updated may render it inoperable.

 Be Patient

Device configuration can take up to 15 minutes.

Elapsed Time

00:00

[Begin](#)

9. Once updated, you will see the message stating the VCI Device and firmware were installed successfully. Click Continue.

Configuring Device

 Do Not Disconnect

Disconnecting your device while it is being updated may render it inoperable.

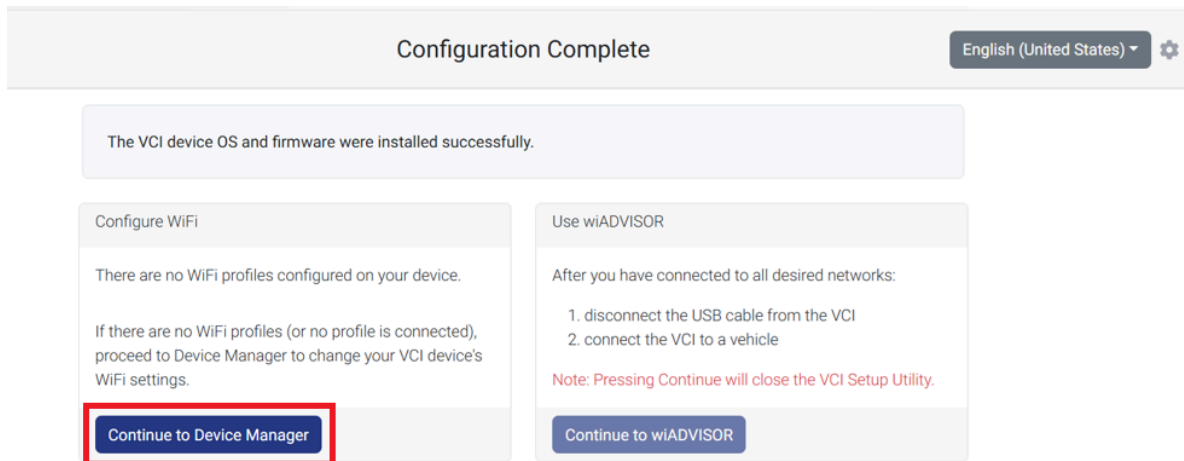
 Be Patient

Device configuration can take up to 15 minutes.

The VCI device OS and firmware were installed successfully.

[Continue](#)

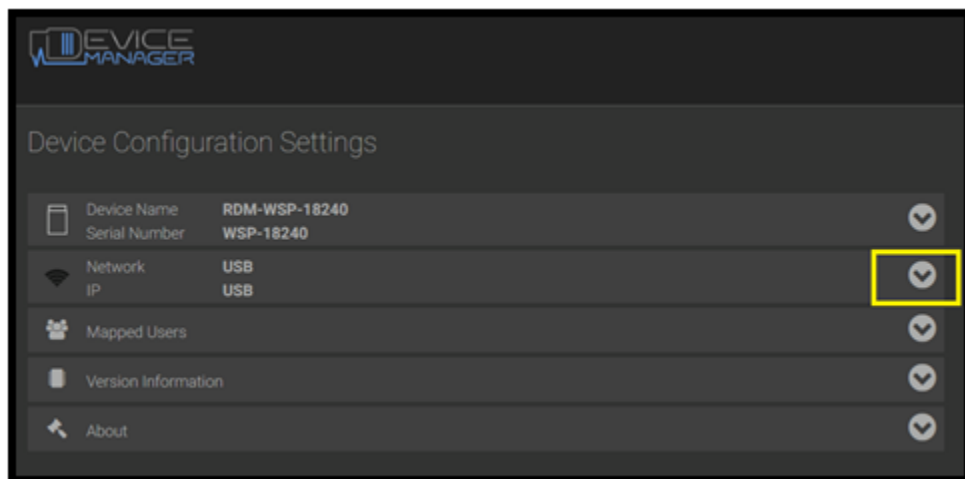
10. Configuration is complete



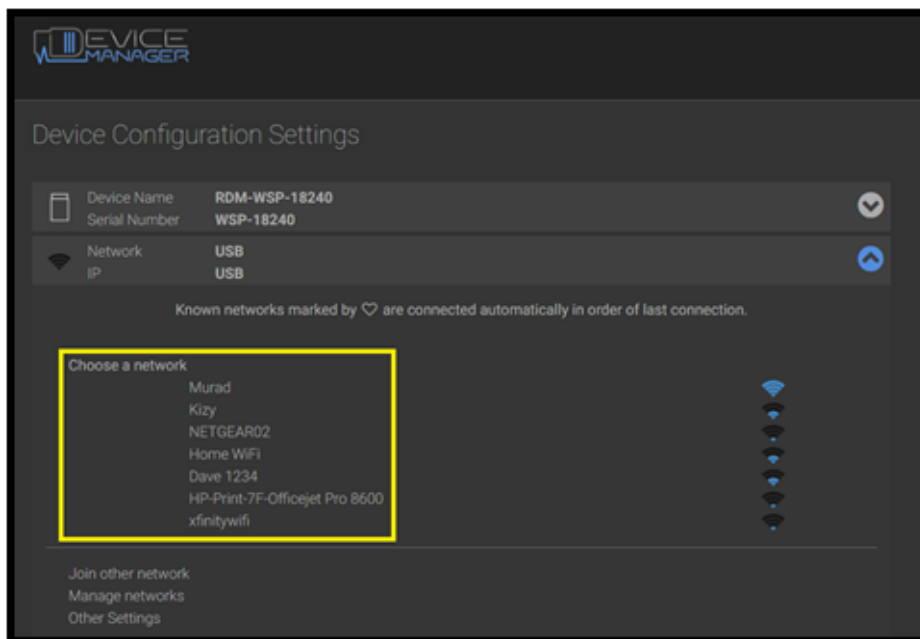
11. Click **Continue to Device Manager** if you need to add a wireless network or change your device's current network and proceed to **step 2** of the following instructions:

To configure your Mopar Diagnostic Pod to a wireless network, or change the existing network:

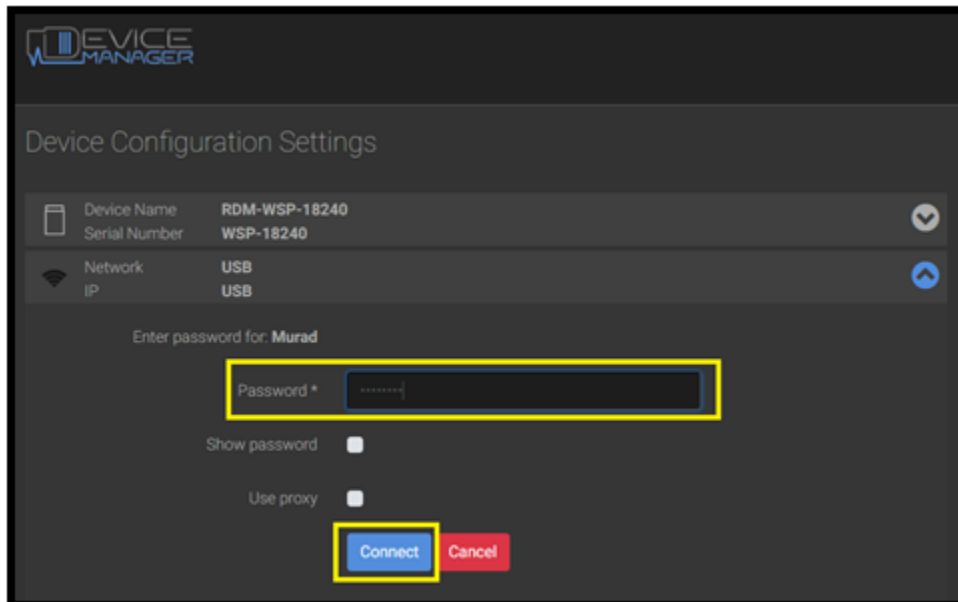
1. Ensure the pod is connected to the PC via USB.
 - a. Note: If the VCI Setup Utility was closed by accident, simply reopen it and leave it running in the background.
2. Expand the Network column by clicking on the 2nd down-pointing arrow.



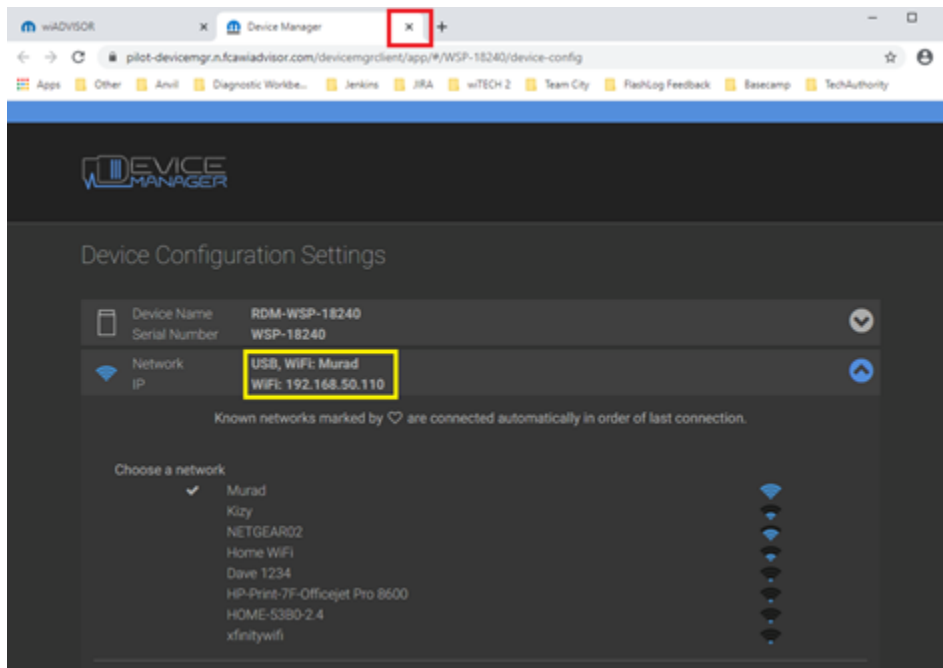
3. Select your wireless network



4. Enter the correct password and then click **Connect**



5. Upon successful connection, the device network name and IP address will display



Your Mopar Diagnostic Pod is now configured for usage with MSG! You may close the Device Manager tab, close the VCI Setup Utility, disconnect the pod from the PC and begin normal usage of your device.